

***Sport should be a safe and fair place for all participants. At Swimming Australia and Sport Integrity Australia, we offer a safe place for people to raise concerns about behaviour they've witnessed or experienced in sport.***

➤ **What is the National Integrity Framework?**

The NIF is a streamlined suite of sports policies to address threats to integrity and is designed to both reduce the administrative burden on sports and provide outcomes for sports and their members where disputes arise.

The NIF policies are:

1. Child Safeguarding Policy
2. Member Protection Policy
3. Sports Betting & Match-fixing Policy
4. Improper Use of Drugs & Medicine Policy
5. Complaints, Disputes & Disciplinary Policy
6. Code of Conduct

➤ **What is Sport Integrity Australia?**

Sport Integrity Australia (SIA) is a Federal Government agency established in 2020 to deal with existing and emerging integrity related issues.

SIA's role is to protect Australian sport from the:

- use of prohibited substances and methods in sport
- abuse of children and other people in a sporting environment
- manipulation of sporting competitions
- failure to protect people in a sporting environment from bullying, abuse, intimidation, discrimination or harassment.

SIA works with sports to support their existing integrity functions or develop new capabilities, so they can protect their athletes and the competitions they govern. SIA provides resources, capability and education to help sports, as well as offering an independent complaint handling model to address integrity issues that arise in sport.

[www.sportintegrity.gov.au](http://www.sportintegrity.gov.au)



➤ **Who investigates complaints?**

SIA investigate child safeguarding and some member protection complaints, while Swimming Australia investigate Code of Conduct breaches, some member protection complaints, sports wagering and match-fixing and misuse of drugs and medicines.

Complaints investigated by SIA	Complaints investigated by Swimming Australia
Child safeguarding	Code of Conduct breaches
Member protection where complaints are based on characteristics including race, disability, sex, religion or age.	Member Protection complaints which do not involve behaviour relating to personal characteristics eg bullying
	Sports wagering and race-fixing
	Misuse of drugs and medicines

➤ **Am I bound by the NIF policies?**

The NIF policies apply to everyone in the swimming community including:

- Swimming Australia and our Member States
- Clubs
- Swimmers
- Coaches
- Technical Officials
- Volunteers
- Employees
- Contractors

➤ **Who do I contact if I want to make a complaint?**

You may contact SIA on:

<https://www.sportintegrity.gov.au/what-we-do/national-integrity-framework/making-integrity-complaint-or-report>

1800 161 361

Or contact Swimming Australia on:

[integrity@swimming.org.au](mailto:integrity@swimming.org.au)

Lydia Dowse, National Integrity Manager 0417 993 846

Scott Elliott, Complaints and Compliance Manager 0474 485 023

**If a child or adult is in immediate danger call the Police on 000**



➤ **Can I make an anonymous complaint?**

You can make an anonymous complaint, but it will be treated as a report only. In other words, it will be stored as information.

In order to make a complaint, the complainant's details must be known. This is because it is a fundamental legal requirement of procedural fairness that a respondent be made aware of the identity of the complainant and provided specifics of the allegations against them. Any failure to provide a respondent with procedural fairness is likely to result in a sanction being overturned, if challenged by the respondent in civil Court.

➤ **What happens if someone makes a complaint about me?**

If you are a respondent to a complaint, you will be given the opportunity to respond to the allegations made against you. The process is evidenced-based and conducted with due regard to procedural fairness. We do not make assumptions.

You will also be able to access psychological support if requested.

➤ **How long does the complaint process take?**

This depends on many factors including the number of witnesses, the complexity of the allegations, the response of the respondent, whether there is an appeal etc. But usually the process is over within a few months.

➤ **Where can I get information and resources about the National Integrity Framework?**

There are a range of resources available for everyone in swimming including templates, articles, e-learning modules, posters and infographics.

Go to:

<https://www.sportintegrity.gov.au/resources>

<https://www.playbytherules.net.au/resources>